

RASID – Unified Intelligent Monitoring Platform

A Saudi innovation aligned with Vision 2030, RASID ensures technological sovereignty through a patented encryption system.

Key Capabilities:

- Comprehensive infrastructure monitoring (apps, services, databases, servers, routers, firewalls, switches, gateways).
- Real-time network topology visualization across branches.
- AI-powered bilingual (Arabic-English) chatbot for troubleshooting and root cause analysis.
- Application and database performance insights with customizable dashboards.
- Arabic RTL management interface for operational teams.
- Mobile and web dashboard access via responsive HTML5 interface.
- 100% secure on-premises deployment ensuring data sovereignty.

Use Cases:

- National command and control centers.
- Police and public safety digital NOCs.
- Financial transaction monitoring.
- Enterprise-wide IT service monitoring.
- Data center operations analytics.

Platform Components:

Component	Function
Network Monitor	SNMP-based device monitoring (Layer 2/3)
Metrics Engine	Prometheus-powered real-time data collection
Dashboard Visualizer	Grafana dashboards + HTML5 modern UI
Topology Engine	Auto-discovery of network infrastructure
AI Chatbot	Arabic-English assistant for troubleshooting
Database Insights	Monitoring of DB performance and latency
App Tracer	Application performance and response time insights

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